### TENNESSEE SMALL BUSINESS ENVIRONMENTAL ASSISTANCE PROGRAM 1-800-734-3619



The Small Business Environmental Assistance Program provides technical, administrative and regulatory support for small businesses. The SBEAP staff serves as a liaison between the regulatory agency and the small business owner. Confidentiality is maintained when representing the interest of a small business. The types of assistance provided through the SBEAP include:

- **♦** Informing businesses of regulatory requirements that apply to them and the dates these requirements apply.
- Maintaining a list of affected industry for distribution of information.
- Disseminating up-to-date regulatory information to the small business community, including easy-to-understand public information material.
- ♦ Helping small businesses deal with specific technical, administrative, and compliance problems.
- Making necessary referrals to assist businesses with specific environmental problems.
- **♦** Providing training opportunities.

For more information or assistance, call or write the Tennessee Small Business Environmental Assistance Program, 8th Floor, L&C Annex, 401 Church Street, Nashville, Tennessee 37243-1551, 1-800-734-3619

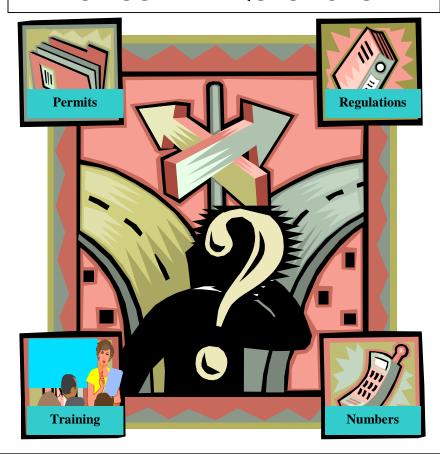
To Reach Your Local Environmental Assistance Center Call 1-888-891-8332 or 1-888-891-TDEC



The Tennessee Department of Environment and Conservation is committed to principles of equal opportunity, equal access and affirmative action. Contact the EEO/AA Coordinator or the ADA Coordinator at 1-888-867-2757 for further information. Hearing impaired callers may use the Tennessee Relay Service (1-800-848-0298).

Department of Environment and Conservation, Authorization No. 327964, 2000 copies. This public document was promulgated at a cost of \$0.05 per copy. April 2002. Printed on recycled and recyclable paper.

# ATTENTION SMALL BUSINESS OWNERS! DO YOU HAVE QUESTIONS?



## SOMEONE HAS THE ANSWERS!

TENNESSEE DEPARTMENT OF ENVIRONMENT & CONSERVATION SMALL BUSINESS ENVIRONMENTAL ASSISTANCE PROGRAM



#### **WHO CAN HELP**

#### AGENCY AND TYPE OF ASSISTANCE

#### **Tennessee Department of Environment and Conservation**

#### Small Business Advocate

The Advocate works with business, trade associations, and government agencies, to promote communication and encourage voluntary air emission compliance.

**Telephone #: 1-800-734-3619** 

#### Small Business Environmental Assistance Program [SBEAP]

The SBEAP provides confidential technical, administrative, and environmental regulatory support for small business, serving as liaison between the regulatory agency and the small business, conducting onsite consultations, and informing small businesses of applicable environmental regulations and deadlines for compliance.

Telephone #: 615-532-8013 or 1-800-734-3619 Website: www.state.tn.us/environment/assist.htm

#### Tennessee Environmental Coordinator (EC)

The EC provides multiple program permit coordination for new industries, manages regional community outreach, acts as a regional contact for the Division of Community Assistance (pollution prevention, grant programs) and provides compliance information and technical assistance to citizens.

Telephone #: 1-888-891-TDEC (8332) Website: www.state.tn.us/environment/ecs.htm

#### Tennessee Department of Economic and Community Development

#### **■** Business Services

This unit acts as a small business information center that identifies sources of capital, available financing, and opportunities for the small business owner.

Telephone #: 615-741-2626

Main website - <a href="https://www.state.tn.us/ecd/index.htm">www.state.tn.us/ecd/index.htm</a>
Small Business website - <a href="https://www.state.tn.us/ecd/rg">www.state.tn.us/ecd/rg</a> ch5.htm
www.state.tn.us/ecd/minority.htm

#### Energy Division

This Division administers a loan program that encourages identification and installation of energy-use reducing equipment, and the incorporation of approved energy efficient methods in the businesses of Tennessee.

Telephone #: 615-741-2994 Website: www.state.tn.us/ecd/energy.htm

#### Tennessee Occupational Safety and Health Administration (TOSHA)

#### Consultative Services

Confidential and non-regulatory consultation is provided for employers regarding TOSHA compliance issues.

Telephone #: 1-800-325-9901 Website: www.state.tn.us/labor-wfd/toshcons.html

#### **WHO CAN HELP**

#### AGENCY AND TYPE OF ASSISTANCE

#### Tennessee Small Business Development Center (TSBDC)

Service Centers and affiliate offices across the state of Tennessee provide management and technical assistance for such issues as workflow analysis, sources of capital, education and training. The Division of Technology and Energy Services provides counseling and training services in the areas of energy systems, computers, and office and plant automation.

Telephone #: 615-366-3900 Website: www.tsbdc.org

#### **♥** University of Tennessee Center for Industrial Services (UTCIS)

UTCIS provides assistance to Tennessee businesses through technical training workshops, publications, compliance and waste reduction assessments, management and supervisory training.

Telephone #: 615-532-8657 Website: www.cis.utk.edu

#### Tennessee Valley Authority (TVA) Customer Service Centers

TVA's Customer Service and Economic Development Centers promote the growth of new and existing businesses. Customer Service Centers are found in Memphis, Jackson, Nashville, Murfreesboro, Columbia, Chattanooga, Cleveland, Knoxville and Johnson City.

Website: www.tva.com

#### Mid-Cumberland Area Development Corporation

This agency provides assistance to small businesses applying for SBA 504 loans and other government loan programs.

Telephone #: 615-862-8831 E-mail: tmcauley@gnrc.org

#### Tennessee Association of Business (TAB)

TAB is the state chamber of commerce and state manufacturers association. It enhances the state's business climate through a wide variety of efforts.

Telephone#: 615-256-5141 Website: www.tennbiz.org

#### U.S. Small Business Administration

The federal agency addresses issues of finance, marketing, production, and personnel. Numerous loan programs are administered through local banks. Management development programs are also available.

Telephone #: 615-736-5881 or 1-800-827-5722 Website: www.sba.gov

#### National Federation of Independent Business (NFIB)

NFIB has a website with current information on finance, how to start a small business, management, marketing and other issues of interest to small businesses.

Telephone #: 615-872-5300 Website: www.nfibonline.com/index.asp

#### Service Corps of Retired Executives (SCORE)

Retired individuals volunteer their time and expertise to work with new business owners.

Telephone #: 1-615-736-7621 Website: www.score.org